

# How Application Lifecycle Outsourcing Helps Businesses Run More Efficiently

Intelligroup's Solutions and Services Enhance Application Performance and Transform Business Processes



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Application maintenance is an integral part of running your SAP ERP system efficiently. Data and user growth, application of patches, integrating other applications, and addition of custom objects are some of the key factors that affect an application's performance on an ongoing basis.

Increasing amounts of data, if not archived, will create performance issues for business users. Testing efforts increase if you don't properly evaluate service packs. Poorly written custom code can potentially slow down the performance of the application.

When upgrading applications, both costs and risks heighten if you don't fully understand the project's complexity and budget for it beforehand. In essence, your application's performance is constantly challenged throughout its life cycle.

## Intelligroup's Offerings Support IT Improvement Plans

We understand your pain over the application life cycle. You want efficiency gains, reduced support costs, and continuous improvement. But, efficiency alone is not enough. You want your technology platform refreshed, up to date, and service-oriented architecture (SOA)-enabled. You want your application portfolio rationalized so you can use your applications and execute your business processes more effectively.

To meet these demands, Intelligroup has several tool-based solutions to help businesses more efficiently manage their SAP applications. These solutions have delivered operational cost savings between 25% and 40% for actual customers.

Intelligroup's Application Lifecycle Outsourcing services provide application support, including enhancements, development, and continuous improvement.

## Intelligroup's Tool-Based Solutions

At the core of our services are several ERP lifecycle management tools:

- **HotPac Analyzer** provides assistance in determining the impact of support packs.
- **ArchivePac** helps businesses develop an archiving strategy as per data retention and compliance norms.
- **SPEED** ensures that your SAP application is performing efficiently.
- **BPA** helps improve performance of custom code.
- **Uptimizer** helps businesses assess, plan, and budget for SAP ERP and business intelligence (BI) upgrades.

## A Spectrum of Outsourcing Services

Intelligroup's Application Lifecycle Outsourcing services evolve your applications from running efficiently to being enhanced for effectiveness to ultimately transform your business processes. These services include:

- Services around patch application, data archiving, and performance optimization
- SAP functional, technical, Basis, and ABAP support
- Business process improvement via root cause analysis
- Technology platform refresh — introducing Web 2.0, SOA, and business process management
- Application portfolio rationalization — leveraging SAP software as much as possible
- Upgrade assessment, planning, and execution
- Validation and testing services to ensure compliance and minimize costs
- EDI and business partner integration

To learn more, email [pat.gray@intelligroup.com](mailto:pat.gray@intelligroup.com) or call +1-646-810-7405. ■