

Client Profile

Global High-Tech Manufacturer has been building, manufacturing and marketing advanced storage systems and sophisticated storage management software for data-intensive, multi-vendor computing environments.

Leading Global High-Tech Manufacturer Oracle Application Management & Support

Business Requirement

- ➔ Global support requirements: US, Ireland & Mexico
- ➔ Minimize response time for all critical issues and at the same time development can be carried out in a continuous manner
- ➔ Improve the productivity, quality, speed and agility: faster time-to-market
- ➔ Reduce the Total Cost of Ownership
- ➔ Minor and major enhancements/developments
- ➔ Requirements capture, interface testing, UAT, design, build, system & integration testing

Intelligroup Solution

- ➔ Order Management: Order flow and shipping downtimes reduced considerably
- ➔ Product Costing Process: Developed process to better manage costing activity
- ➔ Reduced run time of costing batch process three fold
- ➔ Faster closing of books enabled by elimination of hung transactions in inventory accounting, WIP Accounting etc.
- ➔ Improved purchasing process through functional support - purchasing super user

Business Benefits

- ➔ Optimized running of MRP (**time reduced from 60 minutes to 25 minutes**)
- ➔ Ability to redeploy scarce resources, people, capital and, perhaps most important, management attention, to focus on core areas of business.
- ➔ Up-time on Oracle modules has increased
- ➔ **Reduced problems by 50%:** Less data fixes
- ➔ Reduced cost of service
- ➔ Greater visibility to information – improved business processes