

## Client Profile

A leading manufacturer of medical devices and software for treating cancer and other medical conditions with radiotherapy, radiosurgery, proton therapy, and brachytherapy.

# World's Leading Manufacturer of Medical Devices & Software for Treating Cancer

## Application Outsourcing

### Business Requirement

- The need to scale the internal resources in Information Technology (IT) for strategic initiatives to meet the business demands
- The need to standardize and improve service levels for the applications services provided
- The need to ramp up and down the resources depending on the volume of demand
- The need to apply more focus on new projects rather than production support to derive competitive advantage for the business
- Inability to respond to the increasing number of project requests

### Intelligroup Solution

- Application Management Services for the client's complex ERP application landscape plus Lotus Notes, Web applications
- Critical SAP R/3 support after a knowledge transfer process spanning 3 months – sessions with VMS IT and business, shadowing and reverse shadowing
- Offshore/onsite provided 24X7 support for all regions

### Business Benefits

- Reduction in operational cost by 30-40%
- The client is able to meet the growing demand for new capabilities as they are now able to focus their time on the strategic initiatives as day to day operations are managed by Intelligroup
- Projects are on time
- The flexibility to scale resources on projects by tapping into the expertise of Intelligroup when required